

WARRANTY & GUIDELINES FOR MATERIAL STORAGE AND USE

1. GLOBAL COMMERCIAL WARRANTY

This document constitutes a commercial warranty voluntarily granted by JUBOpadel (a registered trademark of JUBOPADEL INTERNATIONAL, S.L.) to its customer (hereinafter, the "**BENEFICIARY**"). This warranty is granted without prejudice to any statutory rights and mandatory warranties applicable to the buyer under governing legislation.

As a self-limited commercial warranty, its validity, application, and duration shall be strictly governed by the terms, conditions, limitations, and exclusions agreed upon in this document, which are deemed essential and indispensable for the provision of services by JUBOpadel.

No employee, agent, or distributor of JUBOpadel is authorized to modify, extend, or prolong the conditions of this warranty without the express, specific, and written approval of a legal representative of the company issued in the name of the BENEFICIARY.

No withholding, offsetting, or financial deduction from the amount of invoices issued by JUBOpadel shall be permitted on account of any warranty claim, unless prior, explicit, and written authorization has been granted by JUBOpadel.

1.1. WARRANTY BENEFICIARY

This warranty is granted on an exclusive and nominative basis to the original buyer of the PRODUCT. The buyer shall be the sole party entitled to file any claim, judicial or extrajudicial, arising from this warranty. This warranty is non-transferable to third parties (subsequent buyers or sublessees) without the prior written consent of JUBOpadel.

1.2. PRODUCT UNDER WARRANTY

The product covered by this warranty is the padel court described in detail in the attached technical data sheet (**ANNEX 1**).

Tempered glass is expressly excluded from this warranty, unless the customer has previously contracted and performed the **HEAT SOAK TEST** (in accordance with the EN 14179-1 standard). Without certified proof of such test execution, JUBOpadel shall not warrant spontaneous glass breakages resulting from the presence of nickel sulfide (NiS) inclusions.

1.3. WARRANTY DURATION

This global commercial warranty has a duration of 10 years for the main structural elements specified in section 1.4.

For all other components of the court (such as artificial turf, LED lighting systems, game nets, etc.), the warranty period shall be strictly governed by the terms stipulated by their respective manufacturers. Under a correct maintenance plan, the estimated lifespan of the metallic structure and the glass exceeds 40 years.

The warranty period shall commence on the date the product departs from JUBOpadel's logistics facilities (Dispatch Date / Ex Works).

Repairs, rectifications, or replacements of parts carried out during the coverage period shall not extend, interrupt, or restart the original warranty period, which shall unalterably expire upon reaching the initial 10-year term.

1.4. WARRANTY CONDITIONS

JUBOpadel warrants the product against manufacturing defects under the following conditions, unless any of the circumstances specified in section "**1.5. WARRANTY EXCLUSIONS**" apply:

- **Metallic Structure:** Warranted against structural collapse, loss of structural mechanical stability, or welding failures of the court itself.
- **Storage Limit:** The validity of this warranty is conditional upon the product not remaining in storage for a period exceeding 3 (three) months from its departure from the factory. During said period, the instructions detailed in section "2. STORAGE AND USE CONDITIONS" must be strictly followed.

In accordance with the procedure set forth in section "**1.7. WARRANTY ACTIVATION**", JUBOpadel undertakes to repair, replace, or refund the original value of the defective components, provided that the damage is directly and exclusively attributable to

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a manufacturing defect by JUBOpadel, and is so ratified by an assessor or technical expert designated or accepted by JUBOpadel.

1.5. WARRANTY EXCLUSIONS

This commercial warranty shall automatically and fully become null and void under the following circumstances:

1.5.1. Improper Storage, Transportation, and Unloading Operations

- **Handling and Storage:** If the product shows any damage resulting from incorrect handling or storage that violates the guidelines set forth in section "**2. STORAGE AND USE CONDITIONS**" or the specific instructions provided by JUBOpadel personnel.
- **Transportation and Transfer of Risk:** If the product sustains damage during transportation from the moment it is made available to the BENEFICIARY at the factory (or according to the agreed Incoterm). Unless unequivocal evidence to the contrary is provided, it is presumed that the goods are loaded onto the means of transport in perfect condition.
- **Unloading Operations:** The unloading of the material is the sole responsibility of the BENEFICIARY, who must follow JUBOpadel's manuals. In the event of any anomaly, doubt, or incident prior to or during unloading, the process must be halted immediately, and JUBOpadel must be contacted. If the BENEFICIARY proceeds with the unloading without JUBOpadel's authorization, they shall assume exclusive responsibility for any breakage, accident, or material and/or human damage resulting from such action.
- **Mandatory Inspection Period:** The BENEFICIARY is required to thoroughly inspect all material within 10 (ten) calendar days following its receipt. The activation of the warranty shall not be accepted for apparent defects, missing items, or damages that could have been detected during said initial inspection.
- **Excess Storage Time:** If the material remains in storage for more than 3 (three) months from its departure from the factory, or if, despite remaining in storage for less time, it is evident that the environmental or logistical storage conditions were inadequate.

1.5.2. Installation and Assembly Defects

- **Technical Non-Compliance:** If the damages are caused by defective handling or installation that does not strictly adhere to the specifications in "**ANNEX 1: PRODUCT TECHNICAL DATA SHEET**", including the assembly order and the dosage or quality of the required additional components.
- **Professional Operator and Support:** As the BENEFICIARY is a professional operator within the sector, they may not claim ignorance of assembly techniques. JUBOpadel offers free, remote preventive technical support (via telephone or email). Any on-site assistance during construction shall require a prior contractual and financial agreement between both parties.
- **Limitation of Financial Liability:** JUBOpadel shall not be liable for failures (whether apparent or hidden), business interruption, or financial losses suffered by the customer or third parties due to use, assembly, or treatment that disregards the regulations of JUBOpadel or those of the supplied component manufacturers (such as turf or lighting).

1.5.3. Improper Use and Lack of Certified Maintenance

- **Non-Compliance with the Manual:** If the damage is due to incorrect utilization or a lack of maintenance, defined as the total or partial non-compliance with the JUBOpadel Padel Court Use and Maintenance Instruction Manual.
- **Exclusion of Surface Rust:** The appearance of aesthetic or surface rust on the metallic structure does not constitute a manufacturing defect and does not grant the right to activate the warranty. JUBOpadel guarantees the use of high-quality galvanized steel or Magnelis® according to the technical data sheet; nevertheless, the control of environmental oxidation strictly depends on the preservation tasks described in the maintenance manual.
- **Certification of the Maintenance Provider (Spain):** For the warranty to remain valid, the periodic maintenance of the facility within Spain must be executed by JUBOpadel or by a company expressly authorized by it.

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- **Certification of the Maintenance Provider (International):** If the court is located outside of Spain, maintenance must be contracted with a technical company within the sector that formally proves a minimum experience of at least 20 padel courts maintained over the last 2 years. The BENEFICIARY must communicate the identity of said company to JUBOpadel, which reserves the right to reject it for justified reasons. In the event of a rejection, JUBOpadel shall provide at least two valid alternatives operating within that territory.
- **Right of Inspection:** In all cases, JUBOpadel reserves the right to audit and verify through documentation that the maintenance tasks have been executed in accordance with the Official Manual.

1.5.4. Specific Exclusions due to External Agents, Use, and Force Majeure

This commercial warranty shall also not apply if the product sustains damage, alterations, or breakages resulting from:

- **Vandalism and Negligence:** Burns, cuts, tears, vandalism, accidents, sabotage, or negligence committed by third parties during the storage, transportation, assembly, or exploitation of the facilities.
- **Defects in Civil Works (Base/Slab):** Cracks, sinking, unevenness, water accumulation (puddles), or incorrect dimensions of the concrete slab or supporting surface. The base must be executed strictly following the planimetry and resistance parameters recommended by JUBOpadel.
- **Non-Original Components:** The use of spare parts, consumables, hardware, anchors, infill materials (such as silica sand with non-certified grain size or quantity), or accessories that have not been supplied or expressly authorized by JUBOpadel.
- **Inappropriate Equipment:** The use of sports footwear with studs/cleats, wheels, or other aggressive elements, as well as the use of any sports equipment unrelated to the strict practice of padel.
- **Improper Use of the Facility:** Utilization of the court for purposes other than playing padel (leisure, food, events, concerts, storage of heavy loads) without certified protection.
- **Chemical Products and Cleaning:** The application of aggressive chemical products, solvents, acids, herbicides, paints, or abrasive cleaning methods that react negatively with the steel, the powder coating, or the synthetic filaments.
- **Filament Manipulation:** Aggressive fibrillating, brushing, or mechanical altering of the artificial turf outside of standard sand infill distribution tasks.
- **Atmospheric Phenomena and Force Majeure:** Any natural disaster, seismic movement, or extreme weather conditions. In the specific case of wind, the structural warranty shall only be enforceable against maximum gusts equivalent to Force 10 on the Beaufort scale (up to a maximum of 101 km/h or 63 mph). Damage caused by winds exceeding this limit shall be considered an event of force majeure excluded from coverage.
- **Water Quality and Irrigation:** Continuous exposure of the structure or turf to nearby water sprinklers or diffusers, especially if hard water, water with high mineral content, greywater, or recycled water is used, which accelerates calcification or corrosion.
- **Structural Modifications:** Any physical alteration carried out on the metallic structure on behalf of the customer (such as cuts, welding, additional perforations for signage or accessories) without prior written authorization from JUBOpadel's technical department.
- **Vegetation and Moisture Perimeter:** Proximity of trees, plants, or gardens at a distance equal to or less than 1 (one) meter from the padel court, whose roots may affect the concrete base or whose irrigation systems project constant moisture onto the metallic enclosures.

1.5.5. Exclusion due to Natural Play Wear and Tear

Ordinary and progressive wear and tear derived from the normal use of the padel court is excluded from the warranty. The gradual loss of turf filament height, fiber settlement, aesthetic loss of gloss due to friction, or friction wear on the game nets depend exclusively on the intensity of exploitation and do not constitute a manufacturing defect.



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1.5.6. Exclusion due to Spontaneous Glass Breakage

The absolute exclusion of coverage for the spontaneous breakage of tempered glass panels caused by critical nickel sulfide (NIS) inclusions is reiterated, with the sole exception being that the customer has formally contracted JUBOpadel to perform the **HEAT SOAK TEST** (EN 14179-1) prior to delivery.

1.5.7. Exclusion due to Solar Thermal Refraction (Magnifying Glass Effect on Outdoor Turf)

Artificial turf systems for padel are manufactured using high technical quality Polyethylene (PE). In outdoor installations, due to the perimeter arrangement of the glass panels and depending on their geographical orientation, a physical phenomenon of solar refraction and thermal concentration (**magnifying glass effect**) may occur on the artificial turf.

This excess concentrated heat, independent of normal ambient solar radiation, can locally alter, shrink, or melt the turf fibers. This phenomenon is completely unrelated to the manufacturing quality of the product and is excluded from the warranty. To mitigate this physical risk, it is recommended that the customer installs certified outdoor anti-solar films or coatings on the lower base of the glass panels (usually within the first 25–30 cm of height).

1.5.8. General Non-Compliance with Contractual Guidelines

The warranty shall be immediately invalidated if the BENEFICIARY fails to comply with any of the regulations, contracts, or attached manuals issued by JUBOpadel (Purchase and Sale Agreement, General Conditions of Sale, Unloading Manual, Maintenance and Quality Control Manual). It is the strict obligation of the BENEFICIARY to read, distribute among their operators, and comply with said technical manuals; ignorance of JUBOpadel's instructions does not exempt them from responsibility under any circumstances.

1.6. SCOPE, LIMITATIONS, AND FINANCIAL CONDITIONS

The financial and operational scope of the coverages under this commercial warranty shall be strictly subject to the following limitations:

1.6.1. Limitation due to Marine Proximity (Saline Environments)

The duration of the global commercial warranty shall be automatically reduced to a maximum term of 5 (five) years for all padel courts installed outdoors (outdoor courts) or in environments that are not completely airtight and insulated, located at a distance equal to or less than 3.2 kilometers (2 miles) from the coastline, sea, ocean, or any brackish body of water. High-salinity environments accelerate material wear, thereby limiting the commercial coverage of the structure.

1.6.2. Direct Causation and Exclusion of Cross-Damages

JUBOpadel shall be liable solely and exclusively for direct, intrinsic material damages to the padel court that stem directly from a manufacturing defect. Any liability for indirect, consequential, or cross-damages caused to the court by the interaction of external elements is excluded, as well as any damage that the court defect might collaterally cause to third-party property or to the rest of the sports complex.

1.6.3. Diminishing Commercial Warranty (Asset Depreciation / Pro-Rata)

This warranty operates under a diminishing valuation principle proportional to the time of exploitation. The financial liability of JUBOpadel regarding the repair, reimbursement, or replacement of the product —or any of its structural components— shall be reduced annually in direct proportion to the number of years elapsed since the commencement of the warranty, taking as a reference the official current rates of JUBOpadel at the time the incident is resolved.

- **Value Calculation Date:** To calculate the residual value of the depreciated asset, the effective date on which the component is repaired, reimbursed, or replaced by JUBOpadel shall be taken as the strict reference, and never the date on which the customer initially notified the existence of the defect.

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- **Exclusion of Logistical and Labor Costs:** The commercial warranty covers solely and exclusively the value of the factory material or the product itself (according to its diminishing residual value). All expenses associated with the removal, disassembly, or demolition of the defective component are expressly excluded from coverage, as well as the costs of transportation, logistical freight, customs, cranes, per diems, or labor necessary for the installation of the new product. Such costs shall be borne entirely by the BENEFICIARY.
- **Discontinued Products:** In the event that the affected component is no longer manufactured or marketed by JUBOpadel due to catalog updates, the BENEFICIARY must select an equivalent replacement model from the current product range. For the application of the diminishing warranty, the list price of the new selected product at that specific time shall be used as a reference.
- **Co-payment for Repair Exceeding the Residual Value:** If the estimated technical cost of the repair exceeds the pro-rata residual value of the component under warranty, and the BENEFICIARY approves the execution of the works, the payment of the difference must be settled as follows: 50% upfront before the start of any operational action by JUBOpadel, and the remaining 50% immediately upon completion of the works.

1.6.4. Resolution Powers of JUBOpadel

In the event of a valid claim accepted by the technical department, JUBOpadel reserves the exclusive right to choose, at its sole discretion, any of the following three paths of resolution:

- **a)** Repair the factory-defective part or component.
- **b)** Refund the cost of the defective part, deducting the proportional depreciation percentage based on elapsed time as stipulated in section 1.6.3.
- **c)** Replace the defective part with a new one, provided that the BENEFICIARY pays in advance the financial difference resulting from the application of the diminishing scale (1.6.3) and the logistical shipping costs.

1.6.5. Absolute Exclusion of Consequential Damages and Loss of Profits

Under no circumstances shall JUBOpadel assume any liability for indirect financial losses, consequential damages, or loss of profits suffered by the BENEFICIARY or third parties. Any claim for loss of income, cancellation of court reservations, interrupted tournaments, compensations to users, loss of sponsorship contracts, or cessation of commercial activity resulting from the inoperability of the padel court during the assessment, repair, or replacement process is totally excluded.

1.6.6. Non-Interruption and Non-Extension of the Original Term

In accordance with section 1.3, the repair, rectification, or delivery of replacement parts under this warranty does not interrupt, extend, or restart the original 10-year coverage period (or 5-year period in coastal zones), which shall unalterably expire on its original expiration date.

1.6.7. Full Settlement and Release Clause (Waiver of Legal Action)

The final execution by JUBOpadel of any of the remedial measures chosen under section 1.6.4 shall have full releasing effects. Its fulfillment shall imply the acceptance of a settlement agreement whereby the BENEFICIARY expressly and irrevocably waives the exercise of any legal action, financial claim, judicial or extrajudicial complaint against JUBOpadel related, directly or indirectly, to the reported defects or the damages derived from the activation of the warranty. This waiver also extinguishes any legal action that may have been previously initiated.

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1.7. WARRANTY ACTIVATION PROCEDURE

To proceed with the activation of this commercial warranty upon the occurrence of an alleged manufacturing defect, the BENEFICIARY must strictly follow, in a cumulative manner, the following technical-administrative procedure:

1.7.1. Mandatory Requirements and Execution Deadlines

- **a) Immediate Notification and Documentation:** The BENEFICIARY must formally notify JUBOpadel of the incident within a maximum period of 5 (five) calendar days from the date the damage was discovered or manifested. Along with the communication of the claim, which must detail the detected defect, the following documentation must be attached on a mandatory basis:
 - A copy of this original commercial warranty document.
 - The purchase invoice and its corresponding bank receipt proving full payment.
 - A copy of the material delivery note signed upon receipt and conformity.
 - An official signed statement from the certified company responsible for the court's maintenance, detailing chronologically the preservation works performed to date, accompanied by the invoices for said services.
- **b) Independent Third-Party Expert Technical Report:** In order to assess the actual origin of the damage, the BENEFICIARY must commission a technical report from an independent loss adjustment or surveying company with proven experience in the engineering or sports facility construction sector.
 - **Purpose of the Report:** The expert opinion must determine with scientific and technical precision the root cause of the problem, expressly certifying that none of the exclusion causes specified under section "1.5. WARRANTY EXCLUSIONS" apply.
 - **Approval of the Expert:** The suitability of the chosen surveying company must be validated and approved in writing and in advance by JUBOpadel.
 - **Critical Assessment Deadlines:** This external expert report must be formally contracted within 10 (ten) calendar days following the discovery of the damage, and the finalized report must be delivered to JUBOpadel within a maximum period of 30 (thirty) calendar days from its contract date.
 - **Allocation of Costs:** The fees derived from this technical assessment shall be borne by JUBOpadel solely and exclusively if it is irrefutably determined that the origin of the damage is a manufacturing defect attributable to JUBOpadel and the application of the warranty is validated. If it is determined that the damage is due to exclusions, misuse, concrete slab deficiencies, wind, or lack of maintenance, the cost of the expert assessment shall be borne entirely by the BENEFICIARY.
 - **Right to Expand Inquiries:** JUBOpadel shall have the right to demand that said surveying company evaluate any other circumstance or environmental factor it deems relevant to clarify the viability of the warranty.
- **c) Resolution and Response Deadline by JUBOpadel:** Once the complete expert technical report has been received along with all the documentation required in section a), JUBOpadel shall have a period of 7 (seven) business days to analyze it and formally communicate to the BENEFICIARY whether it accepts or rejects the warranty claim.
 - **Non-Binding Nature:** Both parties agree that the conclusions of said technical report shall be non-binding for JUBOpadel, with the criteria of the brand's central technical department ultimately prevailing.
 - **Remedial Proposal:** In the event of a favorable resolution and acceptance of the claim, JUBOpadel shall notify within that same communication the chosen path of resolution from among the options set forth in section "1.6.4. Resolution powers" (repair, residual refund, or replacement), detailing the logistical planning for its execution.

1.7.2. Essential Condition (Conditio Sine Qua Non)

Strict, exact, and timely compliance with each and every point set forth in this section 1.7 constitutes a *conditio sine qua non* and an indispensable requirement for the activation and validity of this commercial warranty. Any delay in notifications, lack of documentation proving maintenance, or conducting expert assessments without prior authorization from JUBOpadel shall entitle the company to dismiss the claim flatly and with justification.

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1.8. GOVERNING LAW AND JURISDICTION

Any controversy, dispute, claim, or divergence that may arise in connection with the interpretation, validity, compliance, or execution of the terms set forth in this commercial warranty shall be governed and construed exclusively in accordance with current Spanish legislation.

The parties, expressly waiving any other forum or jurisdiction that might correspond to them by law (including the place where the court is installed or the domicile of the BENEFICIARY), formally agree to submit to the exclusive jurisdiction of the Courts and Tribunals of the judicial district corresponding to the registered office of JUBOpadel (Courts of Dénia, Alicante, Spain).

Alternatively, and solely in the event that due to mandatory international legal requirements it is not possible to apply the aforementioned Spanish jurisdiction, the parties mutually agree to submit the resolution of their differences to a legal or technical arbitration administered by an official arbitral body of recognized international prestige.

1.9. SEVERABILITY CLAUSE (MAINTENANCE OF TERMS)

The invalidity, nullity, illegality, or unenforceability of any of the clauses, paragraphs, or provisions of this commercial warranty document shall not affect, impair, or invalidate the validity and applicability of the remaining provisions, which shall remain in full force and effect.

Furthermore, it is the express intention of the parties to immediately replace any term or clause declared null or voidable with another provision that is valid, legal, and enforceable, and whose economic, technical, and legal effects are as similar as possible to the original replaced clause.

1.10. OFFICIAL NOTIFICATION CHANNEL

For the purpose of complying with the mandatory communication deadlines stipulated in this warranty (especially those referring to section "**1.7. WARRANTY ACTIVATION PROCEDURE**"), all notifications, requests, and technical reports addressed to JUBOpadel must be irrefutably sent to the following official contact details:

- **Corporate Name:** JUBOPADEL INTERNATIONAL, S.L.
- **Postal Address:** Calle Riu Xúquer, 6 – 03778 Beniarbeig (Alicante) – Spain.
- **Customer Service Phone:** +34 865 727 153
- **Official Email:** international@jubopadel.com

No claim sent to communication channels other than those specified herein (such as social media, personal phone numbers of sales representatives, or instant messaging applications) shall be deemed formally received or activated.



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2. STORAGE, RECEIPT, AND MATERIAL LOGISTICS GUIDELINES

2.1. CRITICAL SAFETY AND TRACEABILITY INSTRUCTIONS

- **Preservation of the Manual:** The BENEFICIARY is under the obligation to thoroughly read these instructions and preserve them in a safe and accessible place for all technical personnel at the facility.
- **Turf Traceability:** It is strictly mandatory to keep intact the identification labels and barcodes attached to the received artificial turf rolls. These labels contain the complete extrusion and manufacturing history of the polymer. No claim will be processed without the physical or photographic submission of these traceability labels.
- **Exclusion due to Improper Handling:** JUBOpadel declines any liability and will not accept claims for defects, deformations, or operational losses resulting from incorrect handling, unloading, preventive storage, or defective installation that disregards these guidelines.
- **Obligation to Return for Expert Assessment:** In the event of detecting a component suspected of having a manufacturing defect, it must be returned to JUBOpadel's facilities as soon as possible, accompanied by a formal technical report and objective evidence (high-resolution photographs, videos, or samples). Failure to return the product or continuing with its assembly shall legally imply that the material is fit for use, thereby extinguishing any subsequent right to claim.

2.2. DOCUMENTARY REQUIREMENTS AND TRANSPARENCY

- **Preventive Technical Support:** In case of any logistical or technical doubt, the BENEFICIARY must mandatory contact JUBOpadel's sales department before making unilateral decisions that could alter the mechanical properties or performance of the material.
- **Burden of Proof:** JUBOpadel will not admit incidents for processing that are not rigorously documented with conclusive graphic and technical evidence. The omission of data or the submission of incomplete information shall entitle JUBOpadel to reject the claim due to a lack of evidence.
- **Negligence of Guidelines:** No validity will be recognized for any claim that shows evidence of having deliberately ignored the instructions in this manual or the express indications provided by JUBOpadel's technical personnel.

2.3. VERIFICATION PROTOCOL UPON RECEIPT OF GOODS

- **Immediate Physical Audit:** At the exact moment of goods delivery, the BENEFICIARY must perform a thorough and visual review of all packages to verify that the number of units is correct, that the packaging does not show breakages, bumps, or moisture, and that the labels match the invoice and the Packing List.
- **Transportation Damages (72-Hour Deadline):** Any anomaly, apparent breakage, crushing, or lack of material detected during unloading must mandatory be noted in writing on the transport document (**CMR, Bill of Lading, or Delivery Note/Packing List**) before signing the conformity to the carrier. Likewise, the incident must be notified in writing to JUBOpadel within an unextendable period of 72 (seventy-two) hours, providing a copy of said signed reservation note.
- **Prohibition on Using Affected Material:** Under no circumstances should the installation or use of a product proceed if it is suspected to be defective or to have suffered damage during transport. Using the material aggravates the original damage, invalidates the technical investigation of the causes, and transfers all safety responsibility to the BENEFICIARY.

2.4. STRICT PRECAUTIONS FOR TEMPORARY STORAGE

To avoid premature degradation of the components before their assembly, storage must strictly comply with the following requirements:

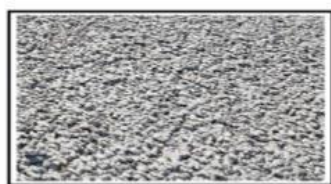


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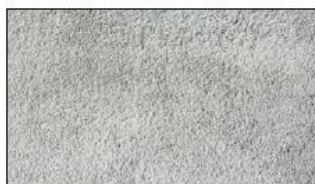
- **Original Packaging:** All products must remain sealed within the original factory protections and packagings provided by JUBOpadel.
- **Environmental Conditions:** The storage space must be a roofed, closed, clean, completely dry enclosure equipped with adequate ventilation. It is strictly forbidden to store the material outdoors or exposed directly to solar radiation, rain, ground moisture, or frost.
- **Thermal Range:** Unless specifically indicated on the label, materials must be kept within a constant temperature range between +5 °C and +40 °C.
- **Stacking of Turf Rolls:** Artificial turf rolls must mandatory be stored horizontally on a perfectly flat and leveled surface. It is strictly forbidden to stack more than 2 (two) rolls in height to avoid crushing, fiber deformation, or damage to the **backing** (the turf support base).
- **Stacking of Tempered Glass:** A-frames or bundles of tempered glass must always be stored vertically, maintaining the factory safety inclination. It is totally forbidden to lay the glass panels horizontally on the ground. Once unloaded, they must be mechanically secured using slings or shores to prevent sliding, tipping over, or chain breakages.
- **Warehouse Time Limit:** Storing materials for a period exceeding 3 (three) months from the invoice issue date from JUBOpadel will void the commercial warranty for those elements. JUBOpadel will not assume any liability for damages derived from chaotic management of the customer's warehouses, condensation moisture during storage, or the accidental mixing of rolls from different production batches.

2.5. EVALUATION, ROUGHNESS, AND VERIFICATION OF THE CIVIL WORKS BASE

- **Suitability of the Slab:** The concrete or asphalt slab/base upon which the court will be erected is the sole responsibility of the customer. It must be executed faithfully following the dimensional drawings, leveling elevations, and drainage slopes provided by JUBOpadel, ensuring a solid, homogeneous surface free of cracks, potholes, or depressions.
- **Surface Roughness and Texturing:** The surface of the slab must feature a technical finish with a certain degree of roughness or texturing to guarantee the correct anchoring and mechanical friction of the artificial turf. Bases with polished mirror-like finishes, freeze-dried surfaces, excessively smooth conditions, or those treated with slippery sealing epoxy resins are not suitable, as they cause abnormal and dangerous slippage of the artificial turf.
- **Technical Specification of Turf according to Environment:** JUBOpadel markets and supplies specific turf configurations adapted to each playing environment:
 - **Indoor Courts:** Supplied with filaments optimized for airtight and controlled environments, designed to prevent movement caused by extreme temperature variations.
 - **Outdoor Courts:** The turf incorporates technical drainage perforations to allow the vertical evacuation of rainwater. Installing turf with drainage over polished indoor slabs without permeability can cause the accumulation of sand microparticles between the backing and the floor, generating a "**bearing effect**" that shifts the artificial turf. JUBOpadel is exempt from any failure deriving from a poor choice, by the end customer, regarding the type of turf or the surface finish of the base upon which the turf will be installed.
- **Exclusion due to Civil Works or Drainage Defects:** JUBOpadel assumes no liability for dimensional instabilities, wrinkles, creases, contractions, or expansions of the turf caused by slab irregularities or excessively polished finishes. Furthermore, structural damages (accelerated corrosion of anchors, filament detachment, or rotting of the turf backing) caused by poor drainage, water stagnation, or subsoil seepage due to deficient execution of the civil works shall be completely excluded from the warranty.



DRAINING



ROUGH



NOT SMOOTH



NOT POLISHED



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2.6. CRITICAL GUIDELINES FOR HANDLING, INSTALLATION, AND ON-SITE ASSEMBLY

The process of unloading, unpacking, and assembling the components of the padel court must strictly comply with the following safety regulations and technical precision standards:

- **Area Safety and Preparation:** The installation zone must be completely clean, leveled, solid, dry, and free of any debris, cracks, or potholes. The construction perimeter must remain strictly cordoned off and signposted, and access by personnel outside of JUBOpadel's certified installation teams is strictly prohibited.
- **Controlled Work Environment:** Pedestrian or vehicular traffic must be prohibited in the immediate vicinity of the court during the installation of the turf and glass, as well as any adjacent activity (annex works, pavement cutting, painting) that could generate dust, sawdust, or other contaminating agents affecting the adhesion of joints or the finish of the materials.
- **Use of Certified Machinery:** All handling, lifting, and transferring of metallic structures, accessory pallets, and, especially, tempered glass A-frames, must be carried out exclusively with appropriate machinery, hoists, suction cups, and proper technical tooling. No claim will be accepted for deformations, dents, or breakages resulting from the use of inappropriate tools or loading vehicles.
- **Preventive Inspection of Materials:** Before starting any assembly phase (cutting, peripheral welding, anchor drilling, or gluing), installers must visually inspect every component. If an evident manufacturing flaw or defect is detected, the assembly of said piece must be halted, and JUBOpadel must be notified in writing within a maximum period of 10 (ten) calendar days.
- **Loss of Warranty due to Irreversible Manipulation:** JUBOpadel will assume no liability for damages or defects if the allegedly affected material has already been cut, drilled, glued, fixed, or subjected to any mechanical treatment. Likewise, stock returns will not be accepted if the material is not protected in its original packaging or shows deterioration derived from negligence on site.
- **Limitation of Civil Liability:** JUBOpadel declines all liability for direct or indirect material damages, as well as for personal injuries or human accidents, deriving from incorrect handling, stacking, glass panel falls, or deficient lifting of structures by the BENEFICIARY or their subcontractors.

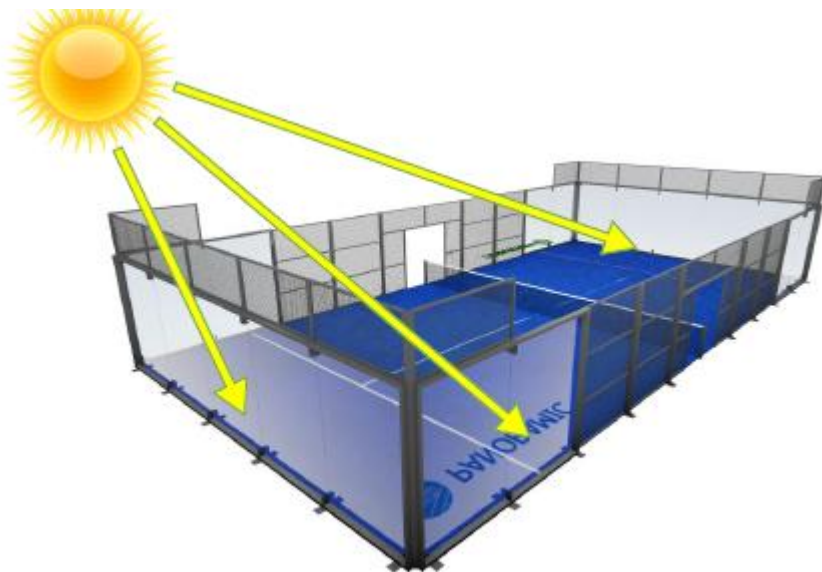
2.6.1. Specific Technical Protocol for Artificial Turf Installation

Artificial turf is a sports surfacing material of high mechanical precision, and its installation requires strict compliance with the following conditions:

- **Traceability and Compatibility of the Panel KIT:** The turf for each padel court is supplied in an exclusive KIT consisting of 3 (three) technical rolls or panels. Each KIT is assigned a unique production batch number displayed on the front label of each roll, guaranteeing perfect chromatic compatibility (homogeneous production batch and color) among them.
 - Each panel within the KIT is identified with a strict position code (A, B, C) that determines its installation order according to JUBOpadel's technical diagrams.
 - **Installer's Obligation:** Before removing the protective packaging and proceeding with any cutting, it must be verified that all three panels belong strictly to the same KIT number. JUBOpadel shall not be liable under any circumstances for aesthetic color differences, changes in shade, or visible seams caused by the accidental mixing of rolls belonging to different KITs or courts on the construction site.
- **Curing Time and Chemical Stabilization:** The technical seam joint adhesive requires a strict minimum curing time of 12 hours under dry environmental conditions. It is strictly prohibited to walk on, brush, add sand to, or perform any mechanical activity on the turf before the glue has fully polymerized and the carpet is firmly anchored, stable, and solidified onto the base.
- **The Golden Rule of Silica Sand Infill:** Silica sand is not merely an element for playing comfort; it acts as the mechanical stabilizer (anchoring weight) and the thermal protection shield for the turf support base (**backing**).
 - **Strict Dosage:** JUBOpadel will assume no liability for the appearance of wrinkles, creases, shifting of panels, contractions, thermal expansions, or premature fiber wear if the amount of silica sand infill introduced is less than the kilograms per square meter (kg/m²) stipulated in the technical data sheet of the supplied turf model.

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- **Volume Maintenance:** The progressive loss of sand caused by court utilization and weather conditions must be routinely replenished by the customer through the maintenance processes detailed by JUBOpadel in its corresponding maintenance manual. The turf of a JUBOpadel court must never operate below the required technical sand level.
- **Critical Thermal Alert and Refraction Fusion Phenomenon (Magnifying Glass Effect):** The polyethylene (PE) fiber used to manufacture the turf is designed to withstand extreme mechanical temperatures of up to 100 °C. However, in outdoor installations exposed to direct solar radiation, an abnormal thermal concentration may occur:
 - **Damage Mechanism:** The geometric arrangement of the perimeter tempered glass panels, combined with their solar orientation, can act as a concave mirror, causing concentrated light reflection and refraction phenomena (**magnifying glass effect**) onto the turf. This can locally drive the fiber temperature well above 100 °C, causing irreversible molecular changes, backing shrinkage, and the fusion (melting) of the filaments.
 - **Effect of Colors and Tinted Sand:** Turf configurations with dark-colored filaments (such as black or anthracite color) and the use of tinted or colored silica sand absorb a drastically larger amount of radiation from the solar spectrum, accelerating surface overheating compared to light-colored fibers or natural sand.
 - **Mandatory Mitigation Measure:** This phenomenon is strictly physical and environmental; therefore, JUBOpadel is not responsible for fiber fusion or abnormal expansion due to overheating. To eliminate this risk, the customer must mandatory install certified outdoor semi-transparent solar protection films or vinyls on the lower section of the perimeter glass panels, covering a minimum height of at least 30 cm from ground level, especially in corner zones.



2.7. GENERAL WARNINGS AND PRODUCT USE PROTOCOL

To guarantee the maximum durability of the padel court components and to maintain the full validity of the commercial warranty, the BENEFICIARY and the sports facility managers must strictly enforce the following daily use regulations:

- **Mandatory Status of Official Manuals:** The BENEFICIARY is responsible for reading, applying, and distributing among their operators, coaches, and users the regulations set by JUBOpadel. Ignorance or lack of reading of the brand's manuals, contractual conditions, or technical maintenance guides shall under no circumstances constitute a justification, nor shall it exempt from liability for damages derived from their non-compliance.
- **Containment Systems and Physical Barriers:** In order to prevent contamination of the artificial turf, it is mandatory to install physical barriers and footwear cleaning zones (such as technical mats or heavy-duty doormats) at all perimeter entrances to the padel courts. The entry into the court of external elements such as mud, soil, plant debris, chewing gum, oils, or gravel from adjoining paths must be actively prevented, as they act abrasively on the filament and clog the drainage.

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- **Restriction of Heavy Loads and Puncturing Elements:** Access to the court surface by heavy objects, cleaning machinery not certified by JUBOpadel, maintenance vehicles, forklifts, scaffolding without load-distribution protections on its supports, or furniture with sharp edges or cutting legs is strictly prohibited. Any **point loading**, **backing tear**, or structural sinking caused by these elements shall be excluded from coverage.
- **Exclusive Use for Padel Practice:** JUBOpadel courts have been designed, calculated in resistance, and manufactured exclusively for the statutory practice of the sport of padel. The use of the court for any other activity not expressly authorized in writing by JUBOpadel is strictly prohibited, including, but not limited to: concerts, corporate events, goods storage, fitness, skating, animal transit, etc.
- **Prohibition of Exogenous Chemical and Thermal Agents:** It is totally prohibited to expose any component of the court (steel, powder coating, nets, glass, or turf) to corrosive physical or chemical agents not certified by JUBOpadel. This includes solvents, acids, paints, cigarette burns, pyrotechnics, artificial heat sources, or abrasive cleaning products.
- **Automatic Dismissal due to Incorrect or Abusive Use:** JUBOpadel will not admit any claim for processing, nor will it assume repair costs, when it is technically determined that the sports facilities have been operated in a negligent, incorrect, abusive manner, or contrary to the commercial common sense guidelines set forth in this document.

2.8. SPECIAL CONDITION FOR INSTALLATIONS ON ROOFTOPS OR ELEVATED STRUCTURES (ROOFTOP COURTS)

In the event that JUBOpadel padel courts are installed on rooftops, building decks, elevated parking lots, or any surface that is not the standard ground level recommended by JUBOpadel, the BENEFICIARY assumes exclusive liability for the following obligations:

- **Load Certification:** Prior to delivery, the BENEFICIARY must provide a report certified by a registered architect or structural engineer confirming that the floor slab or structure supports the dead weight of the court, the silica sand, and the dynamic **live loads** of the game.
- **Specific Wind Calculation:** At elevated heights, wind forces multiply exponentially. The 10-year (or 5-year) structural warranty shall be conditional upon the anchoring and fixing mechanisms complying with the specific wind load calculation for that height and location. JUBOpadel declines any liability for structural damage, panel lifting, or accidents if the special anchoring systems calculated for elevated environments have not been executed.

2.9. CONSTRUCTION ABANDONMENT

If for reasons beyond JUBOpadel's control (such as building permit delays, non-payments, issues with the local contractor, licensing problems, strikes, force majeure, etc.), the assembly of the court is interrupted once it has started, the partially assembled material must not be left unprotected.

- **Structural Safety:** If the structure is erected, but the installation of the turf or glass takes more than 15 days, the BENEFICIARY must mechanically secure the metallic frames to prevent wind gusts from affecting a structure that is not yet **braced** by the glass panels. Damages sustained by half-assembled structures that are temporarily abandoned on-site are completely excluded from this warranty.

The commercial warranty shall be totally voided for the turf system under the following circumstances:

- **Prohibition of Exposure without Sand Infill:** Artificial turf lacking its corresponding **ballast** and technical silica sand infill must never be left exposed to the elements for a period exceeding 5 (five) calendar days. The weight of the sand is the sole element that guarantees the dimensional stability of the system.
- **"Sail Effect" and Wind Displacement:** An artificial turf system partially installed without receiving its full sand ballast is extremely light. Under moderate wind gusts, air seeps beneath the seams or loose perimeters, causing a **"sail effect"** that lifts, shifts, bends, or deforms the panels irreversibly. Damages consisting of sharp creases, backing tears, or misalignment of game lines due to wind are completely excluded from coverage.
- **Extreme Thermal Expansion and Contraction:** Without the mechanical and thermal confinement provided by the silica sand, temperature variations (day and night cold/heat) cause the Polyethylene filaments and the support base to undergo severe free **expansion and contraction cycles**. This generates structural wrinkles that are impossible to correct afterwards through brushing, or metric shrinkage that prevents the panels from fitting their original dimensions.

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- **Contamination and Loss of Permeability:** If the construction work is halted and the turf is left exposed unfinished, it will inevitably accumulate construction debris (cement dust, runoff mud, plaster or paint remains). These sediments become embedded in the drainage pores of the carpet before sand application, compacting and creating an impermeable layer that will cause permanent puddles and premature rotting of the fiber once the court is operational.
- **Mandatory Custody Measures:** In the event of a forced shutdown of the construction works with the turf already laid out on the ground, the BENEFICIARY shall be obligated to:
 1. Collect, roll back up, and protect the panels in a dry warehouse if the shutdown is to exceed 5 days.
 2. If the above is unfeasible, completely cover the surface with heavy-duty waterproof tarpaulins perfectly ballasted along their entire perimeter to prevent the action of wind, direct water, and uncontrolled solar UV radiation.

Any subsequent deformation, loss of homogeneity, persistent wrinkle, or adhesion failure derived from leaving the turf "abandoned" half-installed on-site shall be the exclusive technical responsibility of the BENEFICIARY.