

SPECIAL CONDITIONS

Coronavirus – COVID-19

The acceptance and signature of an order or quotation with JUBO TENNIS SL, hereinafter JUBO PADEL, implies the acceptance of the following terms and conditions:

General conditions: JUBO PADEL is committed to avoid or minimize any delay that the current pandemic caused by COVID-19 may cause in the progress of projects. JUBO PADEL carries out a thorough planning, reviews the daily evolution of the pandemic and its possible effects on the development of projects. The JUBO PADEL team is always ready to look for alternatives considering the safety of all those involved in the projects and tries to find and apply solutions as long as the costs are reasonable and agreed with the client.

Production: JUBO PADEL owns the factory and warehouse and can accurately control both manufacturing and logistics. JUBO PADEL is a family business with a long tradition that has a large multidisciplinary team that offers the best service/solutions to its customers. Despite this, there are aspects that are difficult to control, such as stock breakages from suppliers (steel, glass, screws, turf, etc.). For this reason, we stock an important amount of the necessary materials for the projects.

Transport: Transport is fundamental for the successful progress of JUBO PADEL projects and therefore JUBO PADEL maintains a close collaboration with different logistics service providers that ensure the shipment and delivery of its goods.

Installation: JUBO PADEL currently has 18 teams of expert installers carefully trained in the installation of padel courts and prepared to respond and seek solutions to possible problems that may occur during the project installation. JUBO PADEL complies with the current labor regulations, which are strictly complied by both JUBO PADEL and its employees, both at its facilities in Spain and in other countries in case of employees working abroad.

Security and Protection: JUBO is very aware of the value of its workforce and is therefore constantly informed about the evolution of the pandemic in each of the countries where its workers carry out projects, transferring this information to its workers and providing them with the necessary protection material for their safety. Consequently, JUBO PADEL takes care of their own employees' safety but also the safety of their clients and other people involved in the projects. Safety, during these uncertain times, is of the highest importance.

Monitoring the pandemic: JUBO PADEL is constantly staying informed about the evolution of the pandemic, considering the security measures that the different authorities have issued both at its facilities in Spain and in other countries in case of employees working abroad.

Additional expenses: As has already been indicated, changes in the progress of projects that have been caused by the pandemic are considered force majeure. JUBO PADEL is NOT responsible for delays, additional expenses such as PCR tests, quarantine time without work attendance or any other type of expenses arising from the measures or restrictions enforced by the country where the installation is to take place. In any case, JUBO PADEL always adapts and tries to find solutions so that these measures and restrictions have as little impact as possible on the progress of the projects and minimize possible additional expenses. This is always done with the client's consent and complying with the laws of the country.